

Cancellation Policy

We currently have an extensive waiting list. In order to make sure that we treat all of our clients equitably the following cancellation policy must be enforced:

1. 24 hours notice is required for cancellations. We understand that children can get sick at the last minute, so each term one last minute cancellation per child is permitted. Subsequent cancellations will incur a 50% cancellation fee.
2. If you cancel within 2 hours of your appointment or fail to attend your appointment without prior notification you will be charged 100% of the fee.
3. If you cancel your appointment more than two times in a term, you may lose your time slot.
4. Saturday appointments - Any last minute cancellations or no shows will be charged 100% of the fee

These rules will be enforced at the discretion of the management team.

www.capablekids.com.au
contactus@capablekids.com.au
02 9520 3338

